

Manoharbai Shikshan Prasarak Mandal Armori's



**MAHATMA GANDHI ARTS, SCIENCE &
LATE NASARUDDINBHAI PANJWANI COMMERCE
COLLEGE ARMORI**

Dist. Gadchiroli (Maharashtra) 441 208

Affiliated to Gondwana University, Gadchiroli.

Re-accredited by NAAC 'A' with 3.24 CGPA

Annual Quality Assurance Report AQAR (2022~2023)

CRITERION – V **STUDENT SUPPORT &** **PROGRESSION**

METRIC NO: ~ 5.1.5

- METRIC NAME: ~ - The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases**



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Dr. Satish. S. Kola
IQAC Coordinator
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Certificate of Verification

The document herewith is a testimonial of the following specifics;


- AQAR 2022-23
- Criterion - V (Students Support and Progression)
- Metric no. – 5.1.5
- Metric Particular - The Institution has a transparent mechanism for timely redressal of student grievances.

It is affirmed that the attached document pertinent to the above cited specifics are duly verified and approved by the IQAC.


Criterion Head


IQAC Coordinator

IQAC-Co-ordinator


IQAC Chairperson
M.G. Arts, Science &
Late N.P. Commerce College
ARMORI, Dist. Gadchiroli



Students' Welfare and Discipline Committee

Students' Grievances Redressal Cell

Session- 2022-23

Report

The cell functions to look into the grievances lodged by any student. Students may approach the cell to voice their grievances regarding academic matters and non-academic. Any form of discontent or dissatisfaction on the part of the students can be informed to the cell. Anyone with a genuine grievance may approach the Co-ordinator or member of the Students' Grievance cell. The cell then redresses the grievances promptly and judiciously. As a result of this mechanism, the institute has pleasant ambient atmosphere and good work culture with in-built goodwill and mutual understanding among the students.

Objective

- Grievance cell is formed in order to keep the healthy working atmosphere amongst staff, students and parents.
- This cell helps Students to record their complaints and solve their problems related to academics, resources and personal grievances freely and frankly without any fear of victimization.
- To keep the dignity of the college high by ensuring conflict free atmosphere in the College by promoting good Student-Student relationship and Student-teacher relationship.
- To ensure effective solution to the student grievances with an impartial and fair approach.

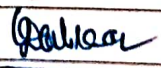
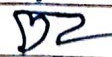
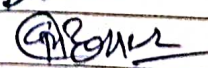
Functions

- Complaint Boxes have been installed in the College campus in which the Students, who want to remain anonymous, can put in writing their grievances and their suggestions for improving the academics/administration in the College.
- Students can lodge a complaint.
- The person concerned can personally approach to any member of the Cell and can send write an application and submit to Cell Convener for grievances of any sort.
- The cases will be attended promptly on receipt of grievances from the students.
- The cell will review all cases and will act formally accordingly as per the Management policy.
- The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Students' Grievances:-

Sr. No.	Complaints received by	Class	Date of complaints	Issues	Action taken (date)	Action
01	Ku.Saleha A. Pathan Mayuri Jakkanwar	B.Sc.III M.Sc.I	25.07.2022	Regarding the request for providing the Bus service Facility During college time g	28.07.2022	Send the letter through principal to Bus Depot Manager for providing facility (wadsa-Armori) during college time
02	Ku.Rohini B. Uprikar	B.Sc.II	26.08.2022	Fan and Light is not working properly in room no.15 Second floor New building	01.09.2022	Technician to look into the wiring connection for light and repaired fan winding and rectified the matter
03	Ku. Kalyani S. Meshram	B.Sc.II	12.09.2022	Projector is not working properly in room no. 11 (1st floor New Building)	14.09.2022	Called electric assistant for checking connection of Projector repaired and rectified problem
04	Ankush Devikar Aishwaraya Chichghare	B. Com.II B.Com. II	26.12.2022	Regarding the arrangement of Extra benches in room no.31 ground floor Old building and Water filter machine is not working properly for providing the purified drinking water	28.12.2022	Informed to Principal about an issue and made proper arrangement in classroom Required number of benches were arranged in the classroom and water filter machine is not working properly for providing the purified drinking water
05	Ajit Kukadkar Ku.Snehal Tichkule	B.A.II B.Sc.III	02..01.2023	Light is not working properly in room no.23 Second floor Old building	05.01.2023	Called upon an Technician to check electricity and change wiring of light and rectified the problem

Committee Members :-

Name	Designation	Signature and Date
Dr. C.P.Dorlikar	Co-ordinator	
Dr. D.V. Thakare	Member	
Prof. G.W. Borkar	Member	

Students' Welfare and Discipline Committee

Students' Grievances Redressal Cell

Session- 2022 - 2023

Sheet

Complaints logged date:	25-7-2022 Monday
Complaints received by (Name and Class):	Miss :- Galeha . A. Pathan BSc 1 st yr Miss :- Mayuri Jukkanwar MSc 1 st yr
Issues:	Regarding the request for pending bus facility service during college time.
Action taken (date):	28/7/2022 Thursday
Action:	Send letter through principal of the college to Bus Depot manager for providing facilities of Bus Services at college time.

1. G. A. Pathan - G Khan
2. M. Jukkanwar - M Jukkanwar

Signatures of members

1. Dr. D. V. Thakare DT
2. Prof. G. W. Borkar GWB

Dr. C. P. Dorkar
Co-ordinator
Dr. C. P. Dorkar
(Students' Grievances Redressal Cell)

Students' Welfare and Discipline Committee

Students' Grievances Redressal Cell

Session- 2022 - 2023

Sheet

Complaints logged date:	26.8.2022 Friday
Complaints received by (Name and Class):	Ku. Rohini Bhashkar Uprikar BS.c II nd year
Issues:	Fan and tube lights is not working properly in room no. 15 [new building]
Action taken (date):	01/09/2022
Action:	Technician to look into wiring connection for light and repaired fan rewinding.

Ku. Rohini Bhashkar Uprikar

Rohini

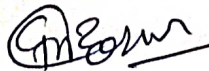
26.8.2022

Signatures of members

1 - Dr. D.V. Thakare



2. Prof. G. W. Borkar





Co-ordinator

(Dr. C.P. Dorkar)

(Students' Grievances Redressal Cell)

Students' Welfare and Discipline Committee

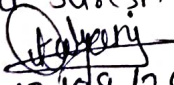
Students' Grievances Redressal Cell

Session- 2022 - 2023

Sheet

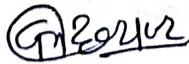
Complaints logged date: Suggestions	12/09/2022 Monday
Complaints received by (Name and Class):	Ku. Kalyani Suresh Meshram BSc. II nd year
Issues:	projector is not working properly in room NO. 11 (First Floor new building)
Action taken (date):	14/09/2022
Action:	Called electric assistant for checking connection of projector repaired & rectified.

Kalyani Suresh Meshram


12/09/2022

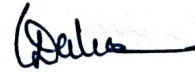
Signatures of members

1. G. W. Borke



2. D. V. Thakur





Co-ordinator
CDr. C. P. Dorkar
(Students' Grievances Redressal Cell)


Students' Welfare and Discipline Committee

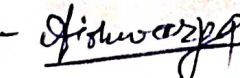
Students' Grievances Redressal Cell

Session- 2022 - 2023

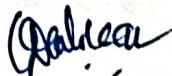
Sheet

Complaints logged date:	26/12/2022 Monday
Complaints received by (Name and Class):	Ankush Devikan B.Com Aishwarya Chichare B.Com.
Issues:	Regarding the arrangement of extra - benches in room no-31 ground floor & water filter machine is not working for providing drinking water.
Action taken (date):	28/12/2022 Wednesday
Action:	1. Informed to principal about the issue and made proper arrangement in class-room required numbers of Benches were arranged in room 31. 2 - called technician to look into working condition repaired the water filter repaired.

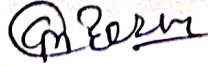
Ankush Devikan - 

Aishwarya Devikan - 


Signatures of members



Co-ordinator

1. Prof. G.W. Borke 

(Students' Grievances Redressal Cell)

2. Dr. D.Y. Thakare 

Students' Welfare and Discipline Committee

Students' Grievances Redressal Cell

Session- 2022 - 2023

Sheet

Complaints logged date:	02/01/2023
Complaints received by (Name and Class):	Ajit Kulkadkar B.A. U Snehal Tichkule
Issues:	Light is not working properly in room No. 23
Action taken (date):	05/01/2023
Action:	Called Technician to check electrical connection and change wiring of light and rectified.

Ajit Kulkadkar - Ajit

Snehal Tichkule - Tichkule

Signatures of members

1. Prof. G.G. Borkar G.G. Borkar

2. Dr. D.V. Thakare D.V. Thakare

Dr. C. P. Dorkar

Co-ordinator

Dr. C. P. Dorkar
(Students' Grievances Redressal Cell)